

Benefits of Technical Cleaning Programs



Keeping your devices continually operational is critical for transaction speed and efficiency. Studies have shown that routine preventative maintenance with an easy-to-use, cost-effective cleaning program aids in high device uptime, longevity of the equipment, and a positive customer experience. Our technical cleaning products are designed to ensure optimal performance and lower maintenance costs.

Select Cleaning Product Mix

Our cleaning cards, wipes and swabs are specifically designed to keep a variety of devices clean.

POS Systems Including Card Readers & Screens

Dirty Device Symptoms:

- Card rejection
- Reader error
- Repeated swipes
- Visible dirt and smears

When to Clean:

Card readers: clean every 1,000 swipes/dips or at least 1-2 times per month. Clean more frequently after high usage.

Screens: as needed or at least once per week.



Cleaning Products

Smart Safes

Dirty Device Symptoms:

- Bill rejection
- Misreads
- Device downtime

When to Clean:

Each time you empty safe or at least once per week.
Clean more frequently after high usage.



MICR/Check Readers

Dirty Device Symptoms:

- Poor image quality
- Rejected checks
- Failure to read

When to Clean:

Every 2,000 scans or at least 1-2 times per month.
Clean more frequently after high usage.



Thermal Printers

Dirty Device Symptoms:

- Paper jams
- Poor print/image quality
- Poor barcode/receipt legibility

When to Clean:

Every media roll change or at least twice per month.
Clean more frequently after high usage.



Find out more about Harland Clarke's
technical device cleaning products.

Call 1.877.870.3015

Email transourceinfo@harlandclarke.com

Visit harlandclarke.com/TranSource