## /CHECKS - PERSONAL AND BUSINESS

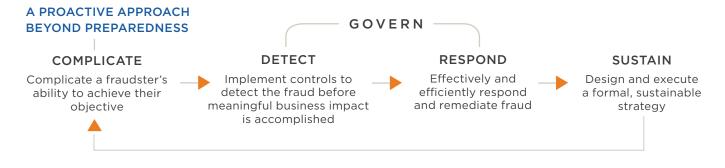
## **VERICAST**

# Deliver a Check Program for the Way Consumers Do Business Today

Consumers have changed the way they purchase items — including checks.

## INDUSTRY-LEADING DATA SECURITY

We take your security and the security of your customers seriously. With leading-edge security practices and unmatched security elements, you can feel confident that your sensitive data is being handled responsibly.



## **MOBILE DEPOSIT-READY** SECURITY FEATURES

Our mobile deposit security features provide today's customers with the innovation, safety, convenience, and peace of mind they need.



#### ImageMatch<sup>\*</sup>

ImageMatch verifies that the front and back of a check belong to one another. Our checks include account number, check number and personalization on the back of the check, reducing the chances of fraudulent use of an endorsement for multiple checks.

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<ul> <li>Security Features exceed industry standards and include:</li> <li>ImageMatch®: Matching account and check number</li> </ul>	ORIGINAL	9 2	S.
on back (Patent No. 9,240,088) • MobileMark®: Mobile Deposit check mark to indicate	IAL DOCUM	OR N	
check has been deposited via mobile device <ul> <li>The Security Weave® pattern on back designed to deter fraud</li> </ul>	RIGINAL	MOBI	6
Microprint (MP) lines printed on front and back     The words "ORIGINAL DOCUMENT" across the back		LE/F	
Photo Safe Deposit® Icon visible on front and back     Do not cash if:	L-DOCUM	REMO	
Any of the features listed above are missing or appear altered     Fugitive link on back looks pink or has disappeared	IGINAL A	OR MOBILE/REMOTE DEPOSIT	
Brown stains or colored spots appear on both front and back	HHH OA	DEPOS	服曲
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#### MobileMark<sup>\*</sup>

A checkbox that allows customers to keep track of checks deposited via mobile deposit capture and helps avoid unintended duplicate deposits of the same check.

### FRAUD PROTECTION STANDARD WITH EVERY CHECK ORDER



White-glove dedicated assistance from certified fraud recovery specialists in the event of check fraud, checking account fraud or identity theft.

**Beyond the Check:** CheckArmor specialists identify areas of risk including fraud from physical checks, use of debit card, online fraud or account takeover.



## BETTER BRANDING AND **RELEVANT MESSAGING**

Your checking account is branded. Why not extend that branding to your check package too? Our innovative check delivery packaging doubles as a hard-working, custom branded and cross-selling tool.



**Custom CheckFolio®** Your design. Your message. Your way.



With **custom check designs**, the possibilities are limitless.

No minimum order size



**Custom messaging** turns CheckFolio<sup>®</sup> into a powerful, lowcost marketing tool.

## A SUPERIOR PACKAGING EXPERIENCE





# You Can Count On Us For ...

## TRUE COLLABORATION

Our relationship teams work alongside you to achieve a successful check program.

#### PROGRAM MANAGEMENT

Highly tenured account team oversees daily operations

#### REGULAR DATA AND BUSINESS REVIEWS

Performance reporting to ensure the ongoing health of the program

#### ANNUAL ACCOUNT PLANNING

Understand your goals, budgets and growth plans to prepare for the future



## EASY CONVERSIONS

We convert millions of customers and thousands of branches each year. Client Implementation is our client-facing change management team.

#### CLIENT IMPLEMENTATION TEAM

#### COLLABORATION

We provide a collaborative approach and partnership to each project

#### TIMELY COMMUNICATION

Project managers know when and how best to provide the right communication to you at the right time

#### CONTINUOUS IMPROVEMENT

We are always looking for ways to improve our processes

#### PROVEN EXPERIENCE

Experienced project managers enable clients to effectively manage the changes with minimal client resources

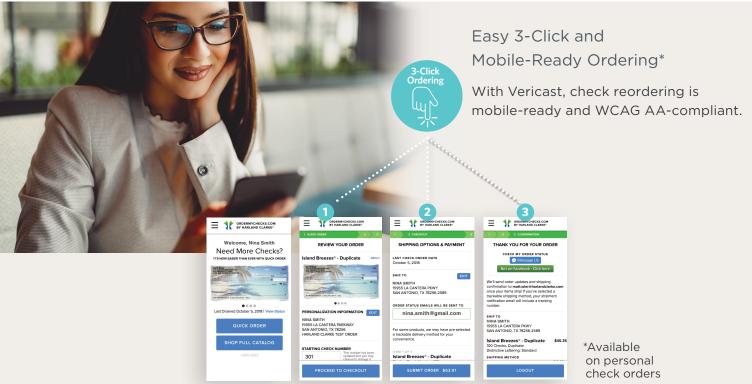
OUR CLIENT IMPLEMENTATION TEAM MANAGED THE LARGEST BANK CONVERSION IN U.S. HISTORY.



## A BETTER CUSTOMER EXPERIENCE

Customers enjoy an excellent check buying experience every time with innovative features like:

- FRESH AND INTUITIVE E-COMMERCE SITE
- MULTICHANNEL ORDER HISTORY
   FOR A CONSISTENT CUSTOMER EXPERIENCE
- MOBILE-READY ORDERING



## QUALITY CUSTOMER INTERACTIONS. EVERY TIME.

Our highly trained and knowledgeable contact center team act as a true extension of your brand.

- Live agent
- IVR
- Multilingual
- Check order support
- Conversion assistance
- Check
   recapture
- Satisfaction surveys
- General banking services



Highly skilled sales & service professionals

Customer-first attitude

Millions of contacts per year e Extensive financial services experience





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Find out more about how our Business and Personal Check Programs can help your financial institution engage and delight your customers.

