



Canidae Coupon Redemption

Terms and Conditions

Effective February 2020

All Canidae dollars off and free product coupons must be redeemed in accordance with the terms and conditions outlined below (the "Agreement"). The submission of coupons signifies acceptance of the terms and conditions outlined in the Agreement.

1. Coupons may only be redeemed by consumers in the U.S., its territories including U.S. military bases.
2. Coupons are redeemable only if the consumer purchases the correct product size, formula and/or quantity indicated on the coupon.
3. Redeemed coupons are eligible for reimbursement by Canidae only when the coupon has been used prior to the expiration date indicated on the coupon.
4. To be eligible for reimbursement, coupons must be submitted to Canidae within six (6) months of the expiration date indicated on the coupon. Canidae reserves the right to deny requests for reimbursement that are presented more than six months after the expiration of the coupon.
5. Each coupon redeemed in accordance with the Agreement will be reimbursed equal to the face value of the coupon or retail price of free goods plus an \$0.08 processing and handling fee.
6. Retailers submitting coupons through a retailer clearinghouse or billing agent will be reimbursed for reasonable out of pocket costs.
7. Multiple coupons cannot be applied to the purchase of a single product.
8. The total number of coupons should not exceed the total number of items in the transaction.
9. The total value of coupons should not exceed the total value of the transaction.
10. Counterfeit, fraud, photocopied or otherwise altered coupons will not be accepted for reimbursement by Canidae.
11. Canidae does not allow unauthorized transfer or sale of its coupons for any reason.
12. Canidae reserves the right to audit any and all coupon submissions and deny any damaged or otherwise altered coupons.



13. Payment to Canidae for the purchase of product is not to be withheld or deducted from payments owed to Canidae due to outstanding coupon reimbursements owed to the distributor or the distributor's retailers.
14. The cash redemption value of each coupon is 1/100 of one cent.
15. Requests for reimbursement of redeemed coupons should be submitted to the NCH Marketing Services address indicated below; coupons submitted directly to Canidae will not be honored.
16. By redeeming coupons issued by Canidae, the retailer acknowledges their responsibility to ensure the terms and conditions of this Agreement are followed. Failure to adhere to this Agreement may result in Canidae voiding or denying all requests for reimbursement of redeemed coupons.

To redeem Canidae coupons, please send to:

Canidae, LLC. (#1727)
NCH Marketing Services
PO BOX 880001
El Paso, TX 88588-0001

Any questions regarding coupon redemption and payment should be addressed to:

NCH Marketing Services, Inc.
(800) 833-7096
8:00AM and 4:30PM Central Time Monday through Friday

Any questions regarding this policy should be addressed to:

Canidae, LLC
Attn: Accounting Department
One Dock Street
Suite 500
Stamford, CT 06902